By E-Mail Only:

TAMIL NADU POWER DISTRIBUTION CORPORATION LTD.,

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From
Er.L.Leena,B.E.(Hons),M.B.A.,
Director(Distribution) (FAC),
TNPDCL,
144, Anna Salai,
Chennai-2.

To
All Chief Engineers/Distribution ,Regions.
All Superintending Engineer/EDC's concerned

Lr No.CE/Comml/SE/EE1/AEE.2/F.Deregulation/D.458/26.dt.25.08.2026

Sir/Madam,

Sub: Electricity – Ease of doing Business – Compliance Reduction and Deregulation – Phase II – Implementation of processing of New LT Domestic (TF IA) Single phase (Up to 4KW) mere service connection applications(involves no extension or improvement works) without inspection in TNPDCL from 28.08.2026 - Intimation of Go-Live - Regarding.

Ref : CMD/ TNPDCL Note approval dated:06.08.2026.

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The Cabinet Secretariat, Government of India has recommended to implement the reform i.e., "Remove mandatory field inspections for power connections where feasible and allow self-declaration by the consumer" under Priority Area 11 : Expedite processes for Power/Electricity connections to consumers as a part of Compliance Reduction and Deregulation – Phase II exercise.

The Chairman and Managing Director /TNPDCL vide note approval dt.06.08.2026 has accorded approval for the implementation of processing of application of New Low Tension domestic(TF-IA) Single phase(Up to 4 KW) mere service connection (involves no extension or improvement works) based on self declaration of the applicant without inspection in TNPDCL.

In this regard, IT Wing has made necessary IT development activity in the existing work flow (LTNSC – GIS – ERP IT System) as per the following process workflow.

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- The applicant has to upload the application and documents as per the provisions in the TNE Distribution Codes through Online and no hard copies shall be insisted from the applicant.
- On filing Low Tension New Domestic(Tariff I-A) Single phase mere service connection application (involves no extension or improvement works) in web portal by the applicant, the premises location Co-ordinates shall be provided by the applicant itself.
- On submission of LT New Domestic(Tariff I-A) Single phase mere application (involves no extension or improvement works) in web portal, they would be listed in *Verification Process* for verification application details / uploaded documents etc.
- In GIS mobile app, in *New service connection Process*, a new work flow would be created to validate the co-ordinates received through the web portal for mere service connection, without any physical inspection.
- If validation failed the application would be listed for *Inspection processing*.
- If the validation is successful, application would be listed in *Estimation process* of LT billing software.
- On completion of *Estimation process*, the application would be listed in *Service Effect Process* of GIS mobile app.
- In GIS Mobile app, the co-ordinates of actual meter location would be captured and validated for Mere SC category.
- If validation is successful, the meter details would be captured and passed to LT billing software for completion of *Service Effect process*.
- In case of defects in site (i.e., Applicant not ready etc.,) due to which service connection could not be effected. In this case, the applicant would be informed through Notice/E-Mail/SMS that supply is readily available and you are requested to attend the defects within a month and avail supply. If the defect is not attended and fails to avail supply within a month(notice period), the application will be treated as lapsed and cancelled by forfeiting all the charges paid by the applicant except Meter Caution Deposit(MCD) with due intimation(through Notice/E-Mail/SMS)to the applicant. The refund shall be made as per the existing/prevailing procedures in force.
- If validation failed, the application would be listed in *Inspection process* in GIS mobile app and would follow the regular application processing stages.

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- Respective intimations would be sent to applicant about the stages / changes in application processing.

  The complete process flow chart diagram and necessary application screen shot are enclosed.

The above procedure/process shall take effect from 28.08.2026 (i.e.,Online applications registered from 28.08.2026 onwards).

Encl : 1. Process flow chart diagram.

2. Application screen shot.

25/8/26

Director(Distribution) (FAC)
TNPDCL

Copy submitted to the Joint Managing Director/Finance/TNPDCL
Copy to the Chief Engineer/ IT & RAPDRP/ TNPDCL/ Chennai.
Copy to the Chief Financial Controller/ Revenue/ TNPDCL/Chennai.

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